



About Love INC Heartland

Love INC stands for "Love In the Name of Christ." We are a Christian, non-denominational ministry dedicated to mobilizing local churches to transform lives and communities *In the Name of Christ*. Our mission is simple: we help churches help people.

We partner with 29 churches across 15 communities, including Delano, Maple Plain, Winsted, and Howard Lake. Our services include operating two thrift stores, running a helpline called the *Connection Center*, and offering free life skills classes through our *Fresh Start Program*.

Love INC Heartland Thrift Stores

Our thrift stores play a crucial role in supporting our mission. Store sales fund our programs and enable us to provide essential resources—such as clothing and furniture—to those in need within our service area.

About This Position

Are you a prayerful, compassionate leader who finds joy in secondhand treasures? Do you have experience working in a thrift store? Do you embody love, kindness, and self-control? If so, we invite you to join our dedicated team!

As the **Thrift Store Manager** for our **Delano location**, you will oversee daily operations, manage donations, curate store displays, supervise staff and volunteers, and ensure a welcoming environment for all customers. You will play a vital role in advancing our mission while fostering a sense of community.

Qualifications & Requirements

- A personal relationship with Jesus Christ and agreement with the Apostles' Creed.
- Prayerful always.
- Exhibit fruit of the Spirit: "the fruit of the Spirit is, love, joy, peace, patience, kindness, goodness, faithfulness, gentleness and self-control." Galatians 5:22-23
- Strong leadership and problem-solving skills.
- One year of experience in a thrift store or similar retail environment.
- Experience managing volunteers.
- Familiarity with the Square point-of-sale system and basic cashiering skills.
- Ability to lift up to 50 pounds and move items such as clothing, housewares, and furniture.
- A heart for service and a passion for helping people.



Heartland

Thrift Store Manager Delano, Minnesota

Location: Delano, Minnesota (on-site)

Position: Thrift Store Manager

Schedule: Part-time, 30 hours/week. Monday-Thursday and one Saturday each month.

Purpose:

To manage the assigned Love INC Heartland Thrift Store, in Delano, Minnesota. To provide leadership, vision, and direction in order to develop the store in the community. To be the spiritual leader in the store and provide devotional opportunities and prayer for staff, volunteers and guests. Manage the facility and maintain it, so it is safe and clean for guests.

Key Responsibilities

Leadership & Team Management:

- Recruit, train, and schedule volunteers.
- Provide spiritual leadership through devotions and prayer for staff, volunteers, and guests.
- Ensure a positive, mission-focused work environment.

Store Operations & Customer Service:

- Oversee daily store operations, including merchandising, inventory management, and sales.
- Maintain a clean, organized, and welcoming store environment.
- Manage incoming donations and coordinate pickups with other nonprofits.

Financial & Marketing Oversight:

- Monitor store income and manage budget expenses.
- Collaborate with the Creative & Communications Lead to develop marketing strategies.
- Plan and execute sales events and seasonal store transitions.

Facility & Safety Management:

- Maintain store safety and risk management protocols.
- Monitor and address facility issues as needed.

Other Duties:

- Work collaboratively with the Thrift Store Manager at our Howard Lake location.
- Perform additional responsibilities as assigned by the Executive Director.